

Custom Total Comfort Guarantee

100% Satisfaction – As a Bryant Factory Authorized Dealer, Custom Sheet Metal and Heating guarantee your satisfaction with your Bryant equipment. If, for any reason, you are dissatisfied with your Bryant equipment within one year of the installation date, we will correct the problem or remove the equipment and refund the purchase price of the equipment

Performance - We are confident that the time spent to design, install and start up your system, will allow your system to maintain the comfort in your home when the outdoor temperature is between 5'F and 90'F. If the heating or cooling system fails to maintain 72'F in the winter or 75'F in the summer, at the thermostat, we will correct the problem at no cost to you. Please note, temperature differences between floors or rooms on the same floor may not be corrected without redesigning your ductwork.

Lifetime Workmanship – If our workmanship fails due to improper installation or was not installed according to mechanical codes in effect at the time of installation, we will correct the problem for no charge as long as the original purchaser owns the home.

Major Components – If the heat exchanger or compressor fails twice within the manufacturer's warranty period, we will replace the equipment at no charge to you. This includes all costs associated with installing the equipment.

Note: The Bryant equipment must be professionally maintained, by us, once annually for these guarantees to remain in effect. If equipment or material covered by these guarantees is serviced by another contractor, all guarantees are void. These guarantees are excluded from power surges, fire, tornadoes, floods and any other acts of God. Changes to the structure which alter the heating or cooling load will void the performance guarantee.